



Self & Valet Parking

All parking at Pardee Hospital is free and available 24 hours a day, seven days a week, in the parking garage and throughout our campus lots. Please do not park in reserved or restricted areas.

Complimentary valet parking is available at the Main Entrance, Monday through Friday, 7:30 a.m. – 5 p.m.

Free valet parking is also available at the Day Surgery entrance off of Fleming Street, Monday through Friday, 5:30 a.m. – 5 p.m.

Make sure to lock your car and secure all valuables. If you need assistance with your vehicle, please call Security at (828) 696-4730.



Gift Shop

Offering gifts, fresh flowers, and more, the shop is located at the Main Entrance on the ground floor. Cash, check, and credit cards accepted. Hours may vary.



Internet Access

Free wifi access is available for wireless enabled devices. Please connect to network **Guest-UNCHealthCare**.



Questions or Concerns

We want to address your concerns as soon as possible. Please ask a staff member to put you in touch with the department leader. If you feel that your issue is not resolved or have further questions, please contact one of the numbers below:

Patient Care Concerns (828) 698-7998
Billing Questions & Concerns (828) 698-7306



Dining & Vending

Orchards Café

Orchards Café is located on the ground floor and is open every day from 7 a.m. – 5 p.m. Orchards Café includes a full service grill, hot and cold sandwich specials, and other fresh, healthy options. There is also a special cook-to-order international menu selection offered regularly.

Pardee Coffee Shop

Pardee Coffee Shop is located on the first floor and is open from 7 a.m. – 2 p.m., Monday through Friday. The shop offers local coffee and pastries as well as teas, espresso, and snacks.

Vending Machines

Vending machines with beverages and snacks are located beside Orchards Café on the ground floor.



Visiting Hours

Justice St./Main Entrance

Monday – Friday
6 a.m. – 8 p.m.

Saturday
9 a.m. – 5 p.m.

Day Surgery Entrance

Monday – Friday
5:30 a.m. – 5 p.m.

Fleming St. Entrance

Monday – Friday
8 a.m. – 3 p.m.

Visiting hours for certain patient areas may vary. Ask Pardee staff or scan the QR code at right.



Maps & More

Scan this QR code with the camera on your smartphone to view hospital maps, current visiting hours, and updates.

